



P.H.A Cleaning  
Services LLC

# Company Profile

Our story began in 1989 when our founder first arrived in the United States from Guatemala. She came with a dream to have a company that would thrive, produce and help people prosper in life. After gaining years of experience in housekeeping and customer service, we were established. Today, we are privileged to serve our many customers every day and see them thrive in a sparkly clean environment.

## ***OUR NAME***

Our name starts with an acronym P.H.A which stands for Poofy, Holly and Aguilar. The first two letters start stand for Poofy and Holly who were our founders beloved pets. They taught her how to always be dependable and how to love unconditionally. While Aguilar is our founders mothers maiden name. Her mother taught her all the important things that come with working hard, striving to be the best in everything she did and how to never give-up. All of those things come together and make up our ideals. To love the work we do, to never give-up and to always come together to strive for the best, no matter how difficult things get.

## ***OUR MISSION***

Our mission: to give our clients more time and freedom from doing housework. We understand that life gets busy and takes up a lot of time from our loved ones, that's why we are here, to make our clients life a little more enjoyable and give them more time to enjoy the little things in life alongside their family members.

## ***OUR STORIES***

Our clients and their reviews are our stories, each of our clients have tailor made services for all their cleaning needs and their kind words are what make up our most cherished stories.

- “They are by far the best cleaning service I’ve ever used. Incredibly thorough and lots of attention to detail. They are friendly and communicate well. As a bonus, they’re great with dogs, which has been very helpful to us. I highly recommend them!” **(Lizzie)**
- “Cleaning day has become my favorite day... I Love returning to my home on cleaning day! They do such a fantastic job!!!! So fresh and so clean” 🥰 **(Bridgett)**

- “This company came highly recommended in my neighborhood as they have been trusted for 15+ years by my neighbors. I gave them a try and am so happy with their work. I have used them for months now and will continue to. They are professional, skilled, kind and highly organized. Five stars!” **(Laura P.)**
- “It was so nice to have a referral for this company. I have been using them for a year now and have never seen such energy and thoroughness, Talk about self starters, they just came in and knew what to do. They are honest, easy to communicate with, and if I could give them 10 stars, I would.” **(Kelle)**

## ***OUR SERVICES***

We provide a large range of services that can be put together and arranged in any way for our clients’ wants and needs. To ensure our clients are more than happy and satisfied with our cleaning teams, we make sure to always ask what they need for that specific visit and accommodate accordingly.

- Residential (Home) Cleaning
  - Weekly, Bi-Weekly, Monthly or One-Time Cleaning
  - Move-in/Move-out
  - Deep Cleaning
  - Dusting
  - Vacuuming/Mopping
  - Kitchen/Bathroom
  - Pet Cleaning
    - Be it their nose prints on windows, muddy paw prints around the house or their shedding hiding in corners, we strive to have the family pet just as happy and healthy as their owners at home.
- Commercial Cleaning
  - Airbnb
  - High/Low Dusting
  - Vacuuming/Sweeping/Mopping
  - Cleaning Mirrors/Doors
  - Cleaning Restrooms
  - Office Spaces
  - Taking Out The Trash
  - Disinfecting High Traffic Surfaces
- Additional Services
  - Window Washing
  - Power Washing
  - Carpet Cleaning
  - Turf Cleaning (Indoor/Outdoor)
  - Pet Care/Clean up
    - When our clients are busy or away from home when our teams are there for a scheduled clean, we offer to take the family pet out to their yard for their restroom

needs. We stay with them until they can go back indoors and clean up after them.

### ***OUR TEAM MEMBERS***

Our employees, as known as our team members are what make us great. They are always on time and prepared for a full day of work with a smile. We ensure they are protected and cared for, because thanks to them our clients love our work and our company. PHA Cleaning Services LLC strives to be equal opportunity and, works with their team members to find their perfect schedule. We want to ensure our employees can also enjoy plenty of free time for all the wonderful things life has to offer them and their families. After all, we are a family owned business, we understand how important family is to each and everyone of us.

### ***WE BELIEVE IN HELPING AND CREATING A POSITIVE INPACT***

- *Strengthening Our Communities:* We strive to be as welcoming and as helpful as possible, we want to make sure all of our communities are thriving and healthy so they can succeed in everything they do. We clean to ensure that our communities can remain healthy and are well cared for from within their homes or businesses. We know how much Covid affected all of us, we want to make sure we lower the possibility of something like that from happening again. One clean home or business location at a time is how we can ensure our communities are stronger and healthier for our futures.

We have and always will support our veterans, law enforcement and medical personnel.

- *Creating More Opportunities:* We aim at having proper training and great employment environments; hiring veterans and military spouses, refugees and youth, and helping them build their futures once they are with us. No one should be left behind, we pride ourselves in helping others grow to be their best version of themselves.